



Nothing but **HEAVY DUTY.**®

MANUFACTURER / SUPPLIER COUNCIL

**MCAA**

Adding Value to Your Supply Chain

# MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

**4/21/20**



# PROUDLY SUPPORTS

MANUFACTURER / SUPPLIER COUNCIL

## MCAA

Adding Value to Your Supply Chain

Partnerships are easy when both sides are experiencing growth and success, but the value is truly exemplified when we overcome obstacles together. As we continue to navigate this quickly evolving and unprecedented situation, we want to assure you that Milwaukee Tool will be here to offer support in any capacity we can. Below is an updated resource guide for you and your teams.

## **TABLE OF CONTENTS**

- **TOOL CLEANING BEST PRACTICES**
- **OPERATIONS PROTOCOLS**
- **MANAGING REMOTE MEETINGS** **NEW**
- **eSERVICE** **NEW**
- **DIGITAL TRAINING**
  - **WEBINAR OPPORTUNITIES**
  - **ARTICLES, PODCASTS & BLOGS** **NEW**
  - **TOOL OVERVIEW VIDEOS**
  - **MILWAUKEE GRID™ - APPRENTICE CONNECTION**
- **SHIPPING & INVENTORY UPDATES**
- **#TOGETHERweSTAND CAMPAIGN**
- **STAYING IN CONTACT WITH MILWAUKEE TOOL**

## **START BY CLICKING THE LINK BELOW**

**[#TOGETHERweSTAND](#)**



# TOOL CLEANING BEST PRACTICES MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

We have produced a tool cleaning best-practices document to help keep your jobsites safe. Follow the link below to our COVID-19 Resource Page, to view this and other helpful documents. A Spanish version is also available, upon request.

CLICK [HERE](#)



## CLEANING OF TOOLS TO HELP PREVENT SPREAD OF COVID-19

Should a tool need to be cleaned that does not have blood or visible bodily fluids on it, Milwaukee® recommends the following protocol. This protocol is subject to the recommendations of the Centers for Disease Control ("CDC"), OSHA, and those of State and Local health departments. Please follow applicable guidelines of these agencies.

- People handling tools should wash their hands or use a proper hand sanitizer before and after use to help prevent contamination.
- People handling tools should be properly trained and protected using necessary Personal Protective Equipment (PPE).
- Clean tools with mild soap, a clean damp cloth, and, as needed, an approved diluted bleach solution only. Certain cleaning agents and solvents are harmful to plastics and other insulated parts and shouldn't be used.
- Milwaukee® does not recommend cleaners that have conductive or corrosive materials, especially those with ammonia. Some of these include gasoline, turpentine, lacquer thinner, paint thinner, chlorinated cleaning solvents, ammonia and household detergents containing ammonia.
- Never use flammable or combustible solvents around tools.

## CLEANING OPTIONS:

1. **MILD SOAP & REST**
  - If no blood was present on the product, it can be cleaned with mild soap and a damp cloth to remove the fluids and then left to rest for 3 days. This is based on CDC advisement that the virus may live on plastic surfaces for up to 72 hours, which suggest that the virus would no longer be harmful after the resting period. After this, the tool can be cleaned again.  
\*Recommended for batteries
2. **MILD SOAP & DILUTED BLEACH SOLUTION**
  - If no blood was present on the product, it can be cleaned with a mild soap and damp cloth to remove dirt and grease and then decontaminated with a diluted bleach solution, which is consistent with CDC advice. The full diluted bleach cleaning procedure can be found below.  
\*Not recommended for batteries

## PROCEDURE

1. Clean the product surface with mild soap and water to remove dirt and grease.
2. Dip a clean cloth into the dilute bleach solution.
3. Wring out the cloth so it is not dripping wet.
4. Gently wipe each handle, grasping surfaces, or outer surfaces with the cloth, using care to ensure liquids do not flow into tool.
5. No other cleaning material should be used as the diluted bleach solution should never be mixed with ammonia or any other cleanser.
6. Allow the surface to dry naturally.
7. The cleaner should avoid touching their face with unwashed hands and should immediately wash their hands after this process.

A properly diluted bleach solution can be made by mixing:

- 5 tablespoons (1/3<sup>rd</sup> cup) bleach per gallon of water; or
- 4 teaspoons bleach per quart of water

**NOTE:** If blood was on the product, advance cleaning is needed. Follow established Bloodborne Pathogen protocols for your business. Under OSHA requirements, anyone required to perform this type cleaning should be trained in Bloodborne Pathogens and the use of the necessary PPE for this work.



# OPERATIONS PROTOCOLS MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

Please be sure to review the additional Operations Protocol provided at our COVID-19 Resource Page, including:

- **HEALTH SCREENING PLANNING FORM**
- **HEALTH PRE-SCREENING QUESTIONNAIRE**
- **POTENTIAL CONSIDERATIONS FOR DOCUMENTING PROCEDURES**

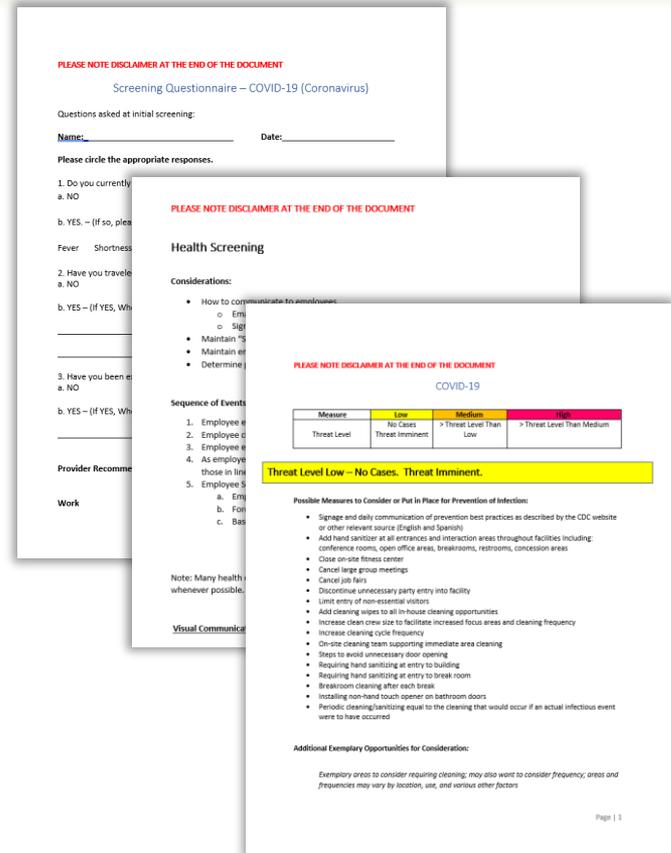
CLICK [HERE](#)

**\*\*NOTE** – These are examples of some potential information that may be useful for an Essential Business (as defined under the applicable local, state, or federal law) to consider having in place with regard to COVID-19 planning, procedures, and mitigation steps, etc. This document and the information provided herein does not, and is not intended to, constitute legal advice; instead, all information, content, and materials herein are for general informational purposes only. Information in this document may not constitute the most up-to-date legal or other information. Additionally, information provided herein is not intended to be exhaustive or to satisfy all applicable laws, regulations, and recommended practices.

Readers of this document should contact experts to obtain advice with respect to any particular pandemic matter. No reader or user of this document should act or refrain from acting on the basis of information on this document without first seeking legal advice from counsel in the relevant jurisdiction. Only your individual attorney and/or experts can provide assurances that the information contained herein – and your interpretation of it – is applicable or appropriate to your particular business or situation.

All liability with respect to actions taken or not taken based on the contents of this document are hereby expressly disclaimed. The content in this document is provided "as is;" no representations are made that the content is error-free.

Readers of this document should follow all governmental, CDC, WHO, or other applicable rules and guidelines.



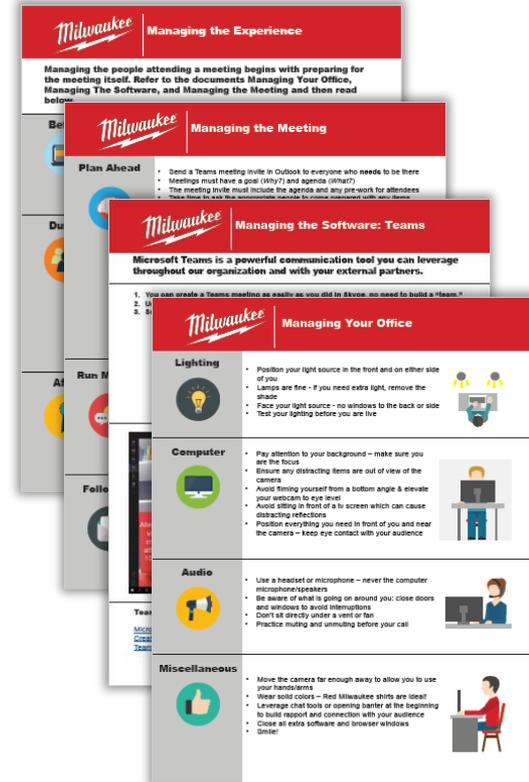


# MANAGING REMOTE MEETINGS

## MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

For 10+ years, Jon Finch – VP Training at Milwaukee Tool, has managed remote and office teams. COVID-19 has challenged everything we know and forced us to get even better at virtual teams. Follow the links below to view Jon’s best practices regarding:

- [\*\*MANAGING YOUR OFFICE\*\*](#)
- [\*\*MANAGING THE SOFTWARE\*\*](#)
- [\*\*MANAGING THE MEETING\*\*](#)
- [\*\*MANAGING THE EXPERIENCE\*\*](#)





# eSERVICE TOOL REPAIR SOLUTIONS

## MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

Our tool repair facility is still operational. We have a flexible service option to best suit your needs while practicing the recommended Social Distancing:

### eSERVICE Is Your 24/7 Solution For Quick, Convenient Repairs

- Free FedEx shipping to Milwaukee Tool repair facility
- Nearly 8,000 authorized FedEx ship centers nationwide
- Factory trained technicians repair your tool with genuine Milwaukee parts
- Your tool is returned directly to you – No need to pick it up

Learn more about eSERVICE [HERE](#)





# WEBINAR OPPORTUNITIES

## MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

To ensure we continue to aid you during these challenging times, we want to provide a list of educational webinars for your association and contractors. Available topics include the following: Safety, Technology, and Leadership. Please see the available list of 7 options below with a general overview. Contact your Milwaukee representative for more information and to schedule a webinar.

### ***SAFETY***

**Presenter: Raffi Elchemmas - National Health & Safety Manager**

#### ***1. Milwaukee Health and Safety Overview:***

- Current Covid-19 Tool cleaning protocol
- Showcase common jobsite injuries in the construction industry
- Outline innovations in health & safety to address them with Milwaukee solutions
- Showcase how Milwaukee solutions fit into the Safety Hierarchy of Controls

#### ***2. Ergonomic Safety:***

- Showcase the causes and risk factors of ergonomic injuries in the construction industry
- Provide a step by step process to reduce and recognize ergonomic injuries on the jobsite
- Discuss recommended ways of preparing for tooling tasks to minimize risk for ergonomic injury
- Identify traits of tools that help you achieve that goal by using cutting edge scientific measurement equipment to quantify the levels of ergonomic risk of a tool

#### ***3. Protection From Silica Exposure:***

- Review what silica is, who is at risk, and what are the risks
- Discuss the OSHA regulation, background, and best practices to protect against silica exposure
- Review Milwaukee Table 1 compliant solutions

### ***TECHNOLOGY***

**Presenter: Tauhira Ali - Sr. Manager of Construction Technology**

#### ***4. Overview of Construction Technology:***

- Discuss how industry leaders & early adopters view emerging tech solutions
- Determine evaluation metrics for the unique needs of your organization
- Position your team to learn, elevate knowledge, and cultivate expertise
- Educate and increase engagement across all levels of your organization

### ***LEADERSHIP***

**Presenter: Tauhira Ali – Sr. Manager of Construction Technology**

#### ***5. Diversity, Culture, & Innovation:***

- Develop an atmosphere of inclusion throughout your organization
- Leverage multiple viewpoints to create a resilient company strategy
- Engage multi-generational leaders to investigate and create best practices
- Build a robust innovation culture to uniquely serve the needs of your team

#### ***6. Recruiting, Retaining Employees:***

- Generate a strategy for attracting new workers to your company
- Accelerate training and growth plans for employees, help them to thrive
- Build a culture of loyalty and pride to keep your team engaged
- Celebrate different perspectives and backgrounds while creating a safe and authentic work environment

#### ***7. Women's Leadership:***

- In 2018, there were almost 76 million women in the US labor force, representing 46.9% of the total workforce
- In the same year, 80% of contractors across the country reported trouble hiring skilled workers
- Women represent 9.9% of the workforce in construction but only 3.4% of employees in the field
- Discuss what it will take for women to represent a larger percentage of the industry and the effects of this on construction's workforce shortage.
- Learn how creating a culture of inclusion will drive profit for your company's bottom line



# ARTICLES, PODCASTS & BLOGS

## MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

Below is a selection of different resources that Milwaukee Tool Leadership has identified to be most impactful to their teams, as we all continue to navigate through this difficult time. Follow the links provided to read or listen at your convenience.

### KEN BLANCHARD COMPANIES ARTICLES

#### 12 NEW HABITS FOR LEADING IN A VIRTUAL ENVIRONMENT

Leading virtually requires a whole new mindset. “How do I maintain connection?” “How do I foster trust?” “How do I provide feedback?” Even something as basic as, “How do I know they’re working?” requires a new strategy, says John Hester, co-creator of The Ken Blanchard Companies’ Leading Virtually Program.



[READ ARTICLE](#)

#### 3 STRATEGIES FOR LEADING YOURSELF THROUGH CHALLENGING TIMES

The COVID-19 pandemic has fundamentally changed so many aspects of our home and work lives. Regaining a sense of control is the first order of business, says Susan Fowler, co-creator of The Ken Blanchard Companies’ Self Leadership Program.



[READ ARTICLE](#)

### HARVARD BUSINESS REVIEW ARTICLE

#### A GUIDE TO MANAGING YOUR (NEWLY) REMOTE WORKERS

Barbara Larson, Susan Vroman and Erin Makarius provide in-depth analysis on the common challenges of remote work, and the steps managers and team leaders should take to overcome these obstacles.



[READ ARTICLE](#)

### PODCASTS & BLOGS

#### MANAGING EFFECTIVELY DURING CHANGE

Judd Hoekstra, from The Ken Blanchard Companies, is an expert in leadership and human performance, a best selling author and speaker. Listen to his insights on managing through change and transition.



[START LISTENING](#)

#### STACEY HANKE, INC

Stacey and her team have been to Milwaukee Tool many times to work with our leaders and individual contributors. Stacey equips others to communicate with confidence, presence and authenticity. Explore her website, especially her blogs, for quick hits on becoming more influential!



[READ MORE](#)



# DIGITAL TOOL TRAINING MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

We are committed to making sure your employees stay safe and efficient on the job, and ensuring your apprentices on site have the best education we can provide. We are excited to introduce digital training videos on the following tools. Click the links or scan the QR codes below to view.

[Impact Driver](#)



[Drill Driver](#)



[Knockout Tool](#)



[6T Crimper](#)



[Cut-Off Machine](#)



[Cable Stripper](#)



[Rotary Hammer Drill](#)



[Grinder](#)



[Digital Torque Wrench](#)



[Band Saw](#)



[Sawzall](#)



[Threaded Rod Cutter](#)



[ANGLER Fish Tape](#)



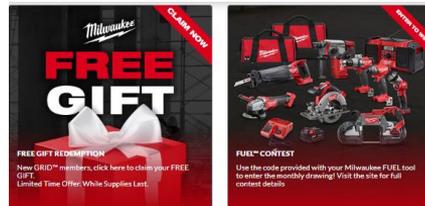
[Cable Cutter](#)



[Pipe Threader](#)



Apprentices can learn about their trades from home! Launched last fall, The Milwaukee GRID™ Apprentice Connection is a first of its kind apprentice resource designed to add value to their education and future careers. When members sign up for **free**, they receive exclusive access to:



### Expanding Video Resource Library

*They can learn about tools they use daily!*

### Peer Interaction

*Connect with & learn from other apprentices!  
Facebook Search "GRID Apprentice Connection"*

### Contests & Giveaways

*They can win tools & accessories to use on the job!*



Jump on THE GRID™

[CLICK HERE](#)

OR





# SHIPPING AND INVENTORY UPDATE

## MILWAUKEE TOOL COVID-19 RESOURCE GUIDE



Our distribution center is still operating at 100%. Expect normal turn times on orders.

- Any COVID-19 related emergency order will be processed within 1 hour. Reach out to your local representative for assistance in expediting your order.



Stock levels for our M12 and M18 cordless systems, jobsite lighting, accessories, hand tool and storage products are strong. We have what you need to get the job done.



**\*\*NOTE:** Due to the global surge in demand for PPE products brought on by COVID-19, our inventories on respirators have been depleted. We are working diligently to correct this situation, and remain committed to working with our distributor partners to prioritize shipments to healthcare workers, first responders, and our core tradespeople who continue working around the clock to keep the country operating. **All other PPE is currently in stock.**



# #TOGETHERweSTAND CAMPAIGN

## MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

We are all in this together, and we are happy to do our part. Recently Milwaukee Tool donated 600 HEPA filters for the Milwaukee Police Department's respirator masks, 3D printed by GSC.

MPD Detective Eric Draeger: *"This gives us a way to not only protect ourselves and our families, but also to stay in the fight. That gets right at the heart of what it is to be a police officer. Thank you to GSC and Milwaukee Tool for putting this together in such a short period of time. I know the officers in the Milwaukee Police Department also say thank you for this."*



Connect with us and share your examples of helping those on the front lines using **#TOGETHERweSTAND**.



[@MilwaukeeTool](https://www.facebook.com/MilwaukeeTool)



[@MilwaukeeTool](https://twitter.com/MilwaukeeTool)



[@MilwaukeeTool](https://www.instagram.com/MilwaukeeTool)



# CONNECTING WITH MILWAUKEE MILWAUKEE TOOL COVID-19 RESOURCE GUIDE

Despite travel restrictions, the continued support of our sales team doesn't change. Please reach out to your Milwaukee Tool representative for the latest information regarding new product announcements, current promotions or anything else you need. We are just one phone call or email away.

In addition, Milwaukee Tool's *Heavy Duty News* gets you the latest updates and information sent directly to your inbox!

## TO SIGN UP:

- Visit the [Milwaukee Tool](#) website
- Click 'Sign Up' in the top right corner



• OR

