June 7, 2010

Dear MSCA Member,

Do you know the certification status of your UA STAR technicians? Is it time for them to recertify or has their certification lapsed?

These are important questions that you need to be able to answer. Plus, if you are an MSCA-STAR qualified contractor, 25% of your service workforce must continue to maintain their UA STAR certification or you can risk losing your STAR qualification.

NITC, the organization that administers the UA STAR program, has just announced some changes which will provide contractors a number of quick and easy ways to verify the UA STAR status of their employees. You can now readily check to see if your technicians have passed a UA STAR exam, which exams they have passed and when they are required to recertify.

To check the UA STAR status of your technicians, you can select one of the following options:

- Go to www.nationalitc.com. Click on the "Search" tab on the left-hand side of the page. Select the state where your technicians are located. Select the relevant UA STAR exam (For HVAC service journeymen, select the *UA STAR HVAC Mastery*). Click Search. The results that are displayed will include, in alphabetical order, all UA members from that particular state that have passed the exam and the date when they are required to recertify.
- E-mail NITC directly with a list of your technicians and they will then let you know who is UA STAR certified and when recertification is required. You can e-mail Crystal Galvan (crystalg@nationalitc.com) or Diana Mercado (diana@nationalitc.com) with your requests.
- You can call NITC directly at (toll free) 877.457.6482 or 213.380.6482 and speak with Crystal Galvan or Diana Mercado regarding the status of your technicians.

Using one of these simple procedures, you now can easily remain abreast of your technicians UA STAR certification status. In addition, if you would like to be notified when it is time for your technicians to recertify, one of your supervisors should send a written request to NITC (501 Shatto Place, Suite 201, Los Angeles, CA 90020). NITC will then send you a copy of the recertification letter which is sent to the technician when recertification is required. It is important to note that recertification is required every five years. The recertification exam consists of an on-line 50 question open-book exam.

NITC will also soon be issuing wallet cards to all UA STAR technicians (current and future). This will provide you with another way to check the UA STAR status of your employees.

Please contact me if you have any questions.

Barbara Dolim
MSCA Executive Director